From: Rate, Debra [rate.debra@epa.gov]

Sent: 8/20/2020 7:17:33 PM

To: Suarez, Mark [Suarez.Mark@epa.gov]; Rate, Debra [Rate.Debra@epa.gov]

Subject: Conversation with Suarez, Mark

Rate, Debra 1:39 PM:

Hi Mark, I am about to send an email to your group, but thought I would send a quick note to you incase I am way off.

Ex. 5 Deliberative Process (DP)

Ex. 5 Deliberative Process (DP)

Suarez, Mark 1:44 PM:

I'm being forced to restart. I'll get back to you in a little bit (hopefully).

Rate, Debra 1:44 PM:

You mean you have been upgraded?

Suarez, Mark 1:44 PM:

Oh, that's doubtful...

Suarez, Mark 1:45 PM:

or should I say that has not been my experience

Suarez, Mark 1:45 PM:

?

Rate, Debra 1:47 PM:

Actually that is Mike W.'s code for why nothing is working for him directly after a "big push" for updates....he had 7+ hours of down time on the last update push.

Suarez, Mark 1:49 PM:

It told me it would reboot, but now it's not doing anything. Not a good sign. 7 hours? Good thing Mike's pretty chill.

Rate, Debra 1:50 PM:

It took 1.5 hours for mine to reboot and upload the changes. So a little better.

Suarez, Mark 1:55 PM:

Ex. 5 Deliberative Process (DP)

Suarez, Mark 1:56 PM:

Ex. 5 Deliberative Process (DP)

Rate, Debra 1:57 PM:

Ex. 5 Deliberative Process (DP)

Rate, Debra 1:59 PM:

Ex. 5 Deliberative Process (DP)

Rate, Debra 1:59 PM:

Ex. 5 Deliberative Process (DP)

Ex. 5 Deliberative Process (DP)

Rate, Debra 2:02 PM:

Ex. 5 Deliberative Process (DP)

Suarez, Mark 2:04 PM:

Ah, sorry. I misread it and now it's gone.

Suarez, Mark 2:04 PM:

I will have to look, but I'm in a briefing. I'll check by COB.

Suarez, Mark 2:51 PM:

Ex. 5 Deliberative Process (DP)

Rate, Debra 2:54 PM:

Ex. 5 Deliberative Process (DP)

Suarez, Mark 3:10 PM:

Ex. 5 Deliberative Process (DP)

Rate, Debra 3:13 PM:

Ex. 5 Deliberative Process (DP)

Suarez, Mark 3:14 PM:

Sorry, I meant on the HED side.

Rate, Debra 3:17 PM:

That makes sense. Next stop HED. Thanks for your help!